**Returns Form**

In the unlikely event that an item does not meet your expectations or is faulty or damaged, you can obtain a replacement or full refund – provided the product is returned unused, in its original packaging and includes any accessories and items provided free of charge within 14 days of purchase. Your statutory rights are not affected. Goods must be returned at customer’s expense unless otherwise agreed.

Note your information will be used in line with our Privacy Policy (https://odiliaclark.com/privacy-policy/)

|  |  |
| --- | --- |
| **Date** |  |
| **Customer Name** |  |
| **Address** |  |
| **Postcode** |  |
| **Tele No.** |  |
| **Email** |  |
| **Invoice Reference No.** |  |
| **Item Description** |  |
| **Quantity** |  |
| **Serial Number** |  |
| **Reason/ Comments** |  |

**Return Address**

OdiliaClark Ltd, 32 Friar Gate, Derby, Derbyshire, DE1 1BX

Telephone: XXXXXXXXXXXX

Email: returns@odiliaclark.com

Website: www.odiliaclark.com

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| --- | --- |
| Form Reference  | Version  |
| OCTC1001 | 1.0 |